

# Terms and Conditions

Thank you for visiting [www.iyacmedspa.com](http://www.iyacmedspa.com), a web site of IYAC Medspa (hereinafter referred to as "IYAC"). The IYAC Online Shop ("IOS") is a part of the website dedicated to e-commerce managed by IYAC, with its registered office at One Orchard Boulevard #06-04, Camden Medical Centre, Singapore 248649.

The IYAC Online Shop (IOS) is exclusively for existing clients who are based in Singapore.

## GENERAL

Your use of and access to the IOS Site ("Site") is subject to the following terms and conditions as well as other terms and policies you may find on the Site (collectively the "Terms and Conditions"). By accessing or using the Site, you acknowledge that you have read, understood and agree to be bound by these terms and conditions.

IYAC reserves the right to update or modify these terms and conditions at any time. Notice of modification will be provided by updating the date below. For this reason, you need to again review these terms and conditions whenever you purchase products from the IOS or use the Site if your last review or transaction was before the date below.

Last updated: January 2019

## ACCURACY OF CONTENT

From time to time, the Site may include information that contains typographical errors, inaccuracies, or omissions that may relate to product descriptions, pricing, and availability. IYAC reserves the right to correct any errors, inaccuracies or omissions, and to change or update information at any time without prior notice (including after you have submitted your order).

## PRODUCTS

The products available on the Site, are for personal use only. All of the products purchased from the Site must be used strictly in accordance with the product's stated instructions and precautionary guidelines. The statements made about products on the Site are for informational purposes and are not intended to diagnose, treat, cure or prevent any condition(s) or disease(s).

As individual response may differ (including the fact that some people may develop skin reactions or other adverse effects to the ingredients used in our products or in combination with other products being used by the individual), we make no assurances, guarantees, representations or warranties whatsoever as to the effects of the products, the effect of their use and whether you may benefit from such use. Please carefully consider all

product information provided. If you develop any adverse reaction(s), you are advised to **immediately** discontinue use of the product. Please call IYAC if in doubt or seek medical treatment if your symptoms do not resolve satisfactorily.

## PRIVACY

Please read our Privacy Policy [here](#).

## TERMS OF SALE

To register an account, you need to supply us with your name, mobile number, email and mailing address and possibly some other personal information. Read our Privacy Policy [here](#). To create an account at our Site you must be at least eighteen (18) years of age and have the legal authority to agree to these terms and conditions. You remain responsible for maintaining the confidentiality of your account, username and password and for preventing any third party access to our Site from your computer. You are responsible for keeping your account information current, complete, accurate and factual, and by accessing or using our Site, you are deemed to have agreed that you are personally responsible for all activities that occur under your account, username and/or password.

Should any of your registration information change in future you are required to amend your personal online account immediately. We reserve the right to change our registration requirements from time to time

We reserve the right to refuse service and/or terminate accounts without prior notice if in our opinion there is a breach of these Terms and Conditions or that it would otherwise be in our interests to do so.

## RETURNS & REFUNDS

Due to hygiene considerations, all products sold are non-refundable and non-returnable. We do not accept exchange of products that have been opened. Please seek clarification with us should you have any questions regarding our products and services, we will be happy to help you with your concerns **before** you place an order.

## INTELLECTUAL PROPERTY

All information and content available on the Site and its design and representation including but not limited to trademarks, logos, service marks, text, graphics, images (the "Content") is and remains the property of IYAC. No portion of the Content or Site may be used, reproduced, duplicated, modified or otherwise exploited for any purpose without our prior written consent.

## **DISCLAIMER**

IYAC makes no representations or warranties of any kind, express or implied, with respect to the operation of the Site, the information, content, materials or products, included on the Site. To the fullest extent permitted by law, IYAC disclaims all such representations and warranties, including for example warranties of merchantability and fitness for any particular purpose. In addition, IYAC does not represent or warrant that the information accessible via the Site is accurate, complete or current.

## **LIMITATION OF LIABILITY**

IYAC will not be liable for any damages of any kind arising out of or in connection with the use of the Site above the cost of the Products purchased in any one transaction. This is a comprehensive limitation of liability that applies to all damages of any kind, including but not limited to direct, indirect, incidental, punitive or consequential damages, loss of data, income or profit, loss of or damage to property and claims of third parties.

## **APPLICABLE LAW AND DISPUTE RESOLUTION**

These terms and conditions are to be construed in accordance with the laws of Singapore and in the event of any dispute or claim associated with these terms and conditions and/or accessing this Site and/or arising out of any transaction carried out through this Site, you will be deemed to have agreed to resolve such dispute by arbitration in accordance with the Arbitration Rules of the Singapore International Arbitration Centre for the time being in force which rules are deemed to be incorporated by reference into this clause. The Tribunal shall consist of one (1) arbitrator to be appointed by the Chairman of the Singapore International Arbitration Centre and the language of the arbitration shall be the English language.

## **AMENDMENTS**

IYAC reserves the right to make changes to this Site and to these disclaimers, terms and conditions at any time and from time to time by posting the changes on the Site. Any changes shall be effective immediately upon posting to the Site. Your continued use of the Site thereafter shall constitute your agreement to the revised Terms and Conditions. If you have any questions regarding these Terms and Conditions, please email us at [info@iyacmedspa.com](mailto:info@iyacmedspa.com)